

## Returns and Exchanges

- Returns must be received at Slednecks within 15 days of the date shipped from Slednecks.
- All returns and exchanges must be unworn, unwashed, with tags attached, and in their original condition of sale.
- All returns or exchanges that are received with pet hair, dirt, ink, pet odor, smoke odor, or anything not present when the package was shipped will NOT BE ACCEPTED. Unacceptable returns will be shipped back to the customer at your expense.
- There are NO Refunds for returned Clearance items. Store credit will be issued to you towards future purchases.
- Once your return is received, please allow 1-2 weeks for your refund/exchange to be processed. Depending on your bank, the refund may take an additional 1 to 7 business days to post to your account. You will be contacted via email with confirmation of the exchange and/or refund.
- We do NOT pay for shipping on exchanged items.
- All hats must be returned in a box at least 5" tall or in the box shipped to you by Slednecks. No envelopes or flat boxes! No crushed hats will be accepted!
- Slednecks strongly recommends using a traceable means of shipment for your returned items as we are not responsible for items lost in transit.
- Please complete this form and mail both this form and all items back to:

**ATTN: RETURNS  
SLEDNECKS INC.  
2501 N. 4<sup>th</sup> St. SUITE 6  
FLAGSTAFF AZ 86004**

If you have any questions please call us! (928) 526-3705

PLEASE CIRCLE ONE: -      REFUND                      EXCHANGE

### Items being Returned:

Part number	Size	Color

### Items wanted in Exchange:

Part number	Size	Color

### Reason for Return / Additional Notes:

Please include the name the order was placed under, order number, and your name (if different from the person whom ordered) and best phone number to contact you.

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## Warranty Returns:

Slednecks strives to produce the best possible gear for our customers! If you feel your merchandise is defective, you may return it to us for a Warranty Evaluation. The Slednecks warranty applies to merchandise purchased with in the last 12 months and will cover defects in materials and craftsmanship. Slednecks will repair, replace or return the merchandise at our discretion pending the Warranty Evaluation. All warranty gear must be washed! We will not accept dirty gear or gear that smells! Unwashed gear will be returned to you without evaluation at your expense. Please contact us first at (928) 526-3705 if you feel you have a warranty issue.